

Email Address	Examples of When to Use This Email Address
ProviderContracts@wcmcmhs.org	<p>Providers will use this email address to/for:</p> <ul style="list-style-type: none"> • Questions related to service agreements/contracts with WCMCMH. • Returning signed contracts and amendments to WCMCMH. <p><u>Note: If you are ever in doubt about which email address to use, please use this email and staff will ensure your email gets forwarded to the appropriate WCMCMH staff member.</u></p>
Training@wcmcmhs.org	<p>Providers will use this email address to/for:</p> <ul style="list-style-type: none"> • Questions related to provider trainings (e.g., LMS trainings, LMS set-up, etc.)
AccountsPayable@wcmcmhs.org	<p>Providers will use this email address to/for:</p> <ul style="list-style-type: none"> • Sending an invoice to WCMCMH • Checking the status of an invoice that has been submitted to WCMCMH. • Invoice questions.
Consumer_Incident_Reports@wcmcmhs.org	<p>Providers will use this email address to/for:</p> <ul style="list-style-type: none"> • Sending CIRS to WCMCMH
HelpDesk@wcmcmhs.org	<p>Providers will use this email address to/for:</p> <ul style="list-style-type: none"> • Provider access to R3 (electronic medical record) • R3 (electronic medical record) questions or issues • Multi-factor authentication questions or issues
UR_Authorization_Group@wcmcmhs.org	<p>Providers will use this email address to/for:</p> <ul style="list-style-type: none"> • Authorization questions/support
Billing@wcmcmhs.org	<p>Providers will use this email address to/for:</p> <ul style="list-style-type: none"> • Billing and claims questions
Facilities@wcmcmhs.org	<p>Providers will use this email address to/for:</p> <ul style="list-style-type: none"> • Submitting requests for improvements/fixes over \$500 (per the lease agreement). <p><u>Note: Use of this email applies only to those providers that are leasing a home owned by WCMCMH.</u></p>
MandtTraining@wcmcmhs.org	<p>Providers will use this email address to/for:</p> <ul style="list-style-type: none"> • Registration of staff into Mandt eLearning and in-person trainings with WCMCMH trainers. • Submitting real life scenarios staff have encountered and were unsure of how to apply Mandt. • All questions related to Mandt training.